



## Problem Resolution Report

NG/CoSD-036

### Model Replacement for Monochrome Network Workgroup Printer Resource Unit

Date: June 5, 2008

#### Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement dated January 24, 2006 ("the Agreement") by and between the County of San Diego ("County") and Northrop Grumman Information Technology, Inc. ("Northrop Grumman" or "Contractor") (hereinafter collectively referred to as "the Parties") agreement is reached on the date shown above.

#### Issue or Problem:

PRR-026 provided for a series of Printer Resource Units. The HP printer model for the Monochrome Network Workgroup Printer Standard Format has been discontinued by the manufacturer. The Parties wish to replace the discontinued HP printer model with HP Model 4515x that is materially equivalent to or better in some regards than the original

#### Resolution:

1. The paragraph titled "*Monochrome Network Workgroup Printer - Standard Format (abbreviated as "MNWP")*" in Attachment 1 to PRR-026 is updated and replaced with the paragraph set forth in Attachment 1 hereto.
2. There is no change in price for the associated Resource Unit.

\*\*\*\*\*

The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, THE Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

By: Dorothy R. GardnerName: Dorothy R. GardnerTitle: Contracting officerDate: June 18, 2008NORTHROP GRUMMAN INFORMATION  
TECHNOLOGY, INC.By: RANDOLPH PARISTName: RANDOLPH PARISTTitle: Dir., CONTRACTSDate: JUNE 12, 2008

**Attachment 1 to PRR-036**

**Change to MNWP Printer Model**

---

- **Monochrome Network Workgroup Printer - Standard Format (abbreviated as "MNWP")**

The standard for this printer group will be a network printer providing up to legal size black and white printing for groups of up to 30 people sharing a single printer. The standard Monochrome Network Workgroup Printer will print up to 62 pages per minute and have a maximum monthly duty cycle of up to 275,000 pages. The standard printer will provide duplex printing.

Legacy networked printer assets are to be mapped into this category as appropriate. For the remainder of the first Contract Year, the standard Monochrome Network Workgroup Printer will be the HP 4515x .